

HEALTH SOURCE

8.16 Release Notes

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Requester Support Requires Requester Type

A new *required field*, Requester Type, has been added to the Requester Lookup window for **Standard and Pull List** Request Types. This field is required before sending a request to Requester Support. You have the option to select Unknown if the Requester Type cannot be identified. Prior to this change you could optionally select a specific Requester, and/or send to Requester Support, however now you are unable to submit a *specific* Requester to Requester Support.

This enhancement enables the Requester Support team to filter the requests by the Requester Type that has been chosen during logging or fulfilling. The Requester Support team will perform their normal processes to assign the correct Major Class, which may be different than the Requester Type you chose, and/or send the request back to logging.

Requester Type dropdown options
Attorney
Government
Insurance
PAYI
PRO
Unknown



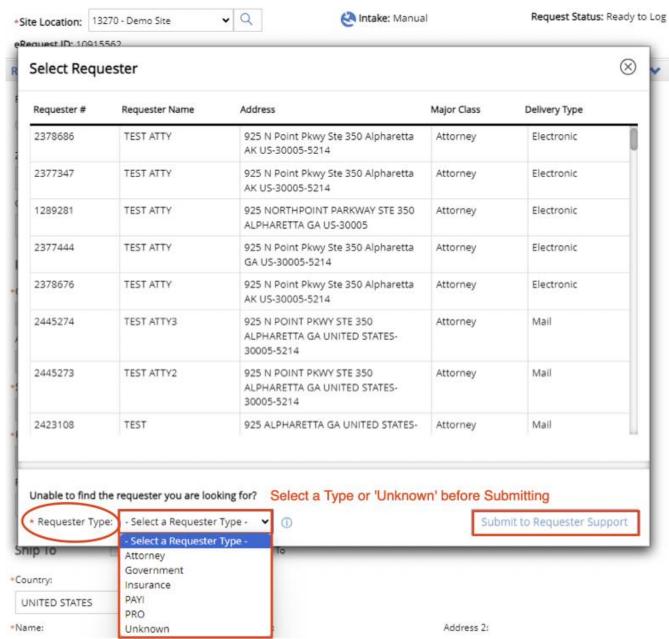
Reminder – The Requester Support team only processes requests for Standard and Pull List request types

Below are examples of the History Event descriptions that have been augmented with the Requester Type selected in logging and/or fulfillment.



Below is an example of the new field on the Requester Lookup window. The Submit to Requester Support button automatically becomes enabled after a Requester Type/Unknown is chosen.







HIPAA Authorization Form Revision #2

The HIPAA Authorization Form (aka blank auth) that is automatically sent when selecting certain Correspondence Reasons/Letters has been revised with the addition of Birthdate and SSN. The Auth form is sent for the following Reasons

Correspondence reason
Authorization missing TPO statement
Expired Authorization
Purpose of Authorization Missing
Restrictive Authorization
Authorization Missing



Authorization for Use or Disclosure of Protected Health Information

')	_, authorize the disclosure of	information from my medical reco
(Name of Patient) Birthdate:	SSN (Last 4 digits): XXX-X	Υ.
Dirtildate.	SSIV (Last 4 digits). AAA-A	
The information is to be disclosed by:	And is to be provide	ed/sent to:
NAME OF FACILITY	NAME OF PERSON/ORGA	
ADDRESS	ADDRESS	
CITY, STATE, ZIP	CITY, STATE, ZIP	
Purpose or need for this disclosure is:		
Continued Treatment Attorney	School	Research
Personal Use Insurance		
Information to be disclosed from my media	cal record: (Check appropriate	e box(es))
Only information related to (specify)		
Only for dates of service fromOther (specify) (ex: radiology, billing, et	to	
Entire Record		
If you would like any of the following sensi		
☐ Alcohol/Drug Abuse Treatment/Referra ☐ Sexually Transmitted Diseases	I	th (Other than Psychotherapy Notes
HIV/AIDS Testing & Treatment	Genetic Testi	
I understand that by signing this authorizati		
eligibility for benefits will not be conditione		
I understand that the information disclosed and would then no longer be protected by f		e by the person or entity receiving i
I may revoke this authorization by notifying		in writing of m
desire to revoke it. However, I understand t reversed and my revocation will not affect t	-	based on this authorization cannot
This authorization expires on	, 20, OR upo	on the following event:
If no date or event is specified, the authoriz	ation will automatically expire	one (1) year from the signature dat
•	, ,	.,,
SIGNATURE OF PATIENT		DATE
SIGNATURE OF PERSONAL REPRESENTATIVE	& RELATIONSHIP TO PATIENT	DATE
	ient is a thumbprint or mark)	DATE



TrayApp 3100 Pre-Release Availability

A new TrayApp v3100 will be officially released on Thursday, September 7, 2023. On this date Ciox-managed machines will be automatically updated with the TrayApp software, so Users need to follow the prompts when logging into HealthSource.

For non-Ciox machines such as Partners, and large Health Systems that use push deployment technology, the TrayApp v3100 will be available for download on Thursday, August 10, 2023, via the download web site for the local IT Department to access. Technical instructions for the IT Department are contained in the *IT Department Instructions & FQC* document which has been emailed to Partners, and to the standard Ciox distribution list, from SM-HSProductManagement.



User Experience & Technical Enhancements

User Type (End-User, Administrator,	Area	Problem/Error Solution implemented/amended behavior	Reference #
Technical) End-User	Patient IDs	The Requester-specific Patient ID fields that are configured to enable a dash, are no longer allowing a dash to be entered so the request cannot be submitted with the correct data.	69104
		Now the Requester-specific Patient ID fields such as Case, Claim, Control, and Order IDs, allow a dash so the correct format can be submitted with the Request.	
End- User	Patient Name Search	When searching for requests using All Sites, and Patient Name and DOB, regardless of the number of Sites the User has, the response is very slow. When Users who have less than 1000 Sites assigned to them, a new, quicker query is now used when using All Sites so the	67936
		performance will be better. There will be a future item for selecting just one Site.	
Administration	Download site	HS Deployment Guide & Rea Converter has been added to the HS download site	68364
Technical	EPIC ROI	The Patient Identifier value (ex: MRN) gets incorrectly updated with NULL on some requests. The MRN is now sent to the EPIC ROI system.	69389
Technical	Java Upgrade	Java 17 Upgrade Part 2 of 3	69106